

National Flood School Consultant – Role Description

The National Flood School (NFS) is often appointed on 'major domestic losses' to assess damage and determine the work required of a disaster recovery company (and also to specify initial strip-out needs, and indicate basic non-structural reinstatement requirements). Additionally, the NFS may be required to review the work already performed by a disaster recovery company and to provide an independent review and assessment of the performance of the company.

Overall Scope

- To assess new water damage insured-loss claims to determine what restoration works are required and make such recommendations;
- To review/audit the work of a water damage restoration company, providing a thorough and independent assessment of their work;
- To review old water damage claims where a further loss has been incurred and where the insured claims this is the result of a failure in the original scoping and/or work performed;
- To project manage the work required of a water damage restoration company, and other trades, to re-instate a property to its pre-loss condition.

All of the above activities are undertaken on a nationwide basis. Whilst we endeavour to allocate tasks to Consultants based nearby, that is not always possible, and so some travel may be required.

Specific Responsibilities

- Identify the cause of water damage;
- Measure the moisture content of different materials in buildings;
- Determine the type and quantity of equipment required to dry a property (for example, the numbers of refrigerant and/or desiccant dehumidifiers, air movers, etc.);
- Assess if the damage claimed for (both buildings and contents) is consistent with the reported loss;
- Produce a high quality written report suitable for circulation to insurers and loss adjusters, including meaningful, clear and concise interpretation and analysis of technical findings;
- Write a general description of damage to the building structure and décor on a room by room basis noting PAS64 compliant details such as the drying goal and estimated drying time;
- Produce a detailed instruction for the DR company outlining requirements for contents removal/storage, contents restoration, structural cleaning/sanitising/deodorising, structural drying. Special attention and processes to be agreed on claims that are identified as suitable for 'speed' drying. On-going active management to ensure goals achieved;
- Produce a strip-out schedule where it is required to facilitate structural cleaning or drying by the DR company. This can be used as the basis for the initial appointment of a building contractor;
- Estimate the likely cost for all work to be undertaken by a drying contractor.

Qualifications & Experience

It is envisaged that successful applicants will be able to demonstrate most of the following qualifications, skills and experience.

- IICRC Water Damage Restoration Technician (WRT)
- IICRC Applied Structural Drying (ASD)
- Mould Remediation
- Thermography
- Drying with Heat
- Practical Use of Moisture Meters
- Desiccant Drying Techniques
- Moisture in Buildings
- GCSE (or higher) English Language
- GCSE (or higher) Maths
- A minimum 5 years work experience as a water damage restoration technician, with evidence of dealing with complex losses
- Evidence of following the PAS64

Requirements

All successful applicants must have, or be willing to obtain at their own expense, all of the following:

- 360° camera
- Standard digital camera
- Thermal Imaging Camera
- Moisture Meters
- Mobile phone
- Laptop – with mobile internet access
- Own transport, and a valid driving licence
- PPE
- A copy of the PAS64
- Professional Indemnity (PI) insurance
- Public Liability insurance

Applications

Please complete the job application form (available for download from the NFS website – <http://www.nationalfloodschool.co.uk/recruitment.htm>) and return this to Andy Hobbs, General Manager, National Flood School, 47a Wrecclesham Road, Farnham, Surrey, GU9 8TY.

Please ensure that you include all relevant information to support the requirements of the role as described in this job description.

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